

TERMS AND CONDITIONS

Prices are quoted exclusive of VAT and delivery and apply to sales in the UK only. All prices are subject to a review on 1st January each year and may be revised at other times without notice.

Payment Terms

Payment is received at or before 30 days payment terms – No further action required.

- Payment is not received by 35 days payment terms – The account will be put on hold, and no further orders will be dispatched until payment is made.
- Payment is not received by 40 days payment terms – A handling charge of £50 will be added to the invoice.
- Consistent bad debt will result in credit terms being withdrawn and proforma invoicing put in place to ensure payment is received before the goods are shipped.

Carriage

A standard delivery charge will be applied to each order to cover postage, packing, handling and insurance - £13.50 for orders up to £200 and £26.00 for orders over £200. Exceptions to this include products requiring delivery for Fortress, on dry ice and for palletised deliveries. Specific details are available on request.

Special requests for urgent delivery e.g. guaranteed next day or next morning, will be charged at cost.

Deliveries

Although Una Health will make every effort to ensure prompt processing and delivery of orders, it cannot be held responsible for delay or non-delivery of orders from causes beyond its control.

All breakages, or shortages, must be notified within 5 business days of receipt. Notification of goods not received should be made to Una Health within 10 business days from the date of the invoice.

Confirmation of Delivery

Provision of hard copy confirmation of delivery requested 3 months after the date of delivery will incur a £10.00 charge.

Property

- Neither legal nor equitable title in goods sold by Una Health shall pass to the buyer until the buyer has paid the full purchase price. For the purpose of this clause the full purchase price shall not be taken to have been paid until the buyer has paid the full amount due on the order which includes the goods. Until such payment or until resale in accordance with sub-paragraph (c) below the buyer shall hold the goods as bailee for Una Health.
- Until such payment is made the buyer shall maintain the separate identity of the goods in such a way that they are distinct from the buyers' stock-in-trade.
- Before the conditions set out in the sub-paragraph (a) above are satisfied, the buyer shall have the power to sell the goods sold to him by Una Health but the buyer shall hold the proceeds of such sales in a fiduciary capacity on trust for Una Health and shall account to Una Health in respect of these proceeds up to the amount of the full purchase price.
- After delivery of the goods to the buyer in accordance with these conditions, the goods shall be at the buyers' risk.
- The buyer shall indemnify Una Health in respect of any loss of or damage to all goods the property of Una Health in the possession of the buyer, but the amount shall not exceed the sums owing to Una Health in respect of such goods.

Returns for Exchange or Credit

In certain circumstances goods may be returned for exchange or credit but only with the prior approval of Una Health. A handling charge may be applied. Credit may not be given for goods:

- Not purchased directly from Una Health;
- Within 3 months of expiry date;
- Without written confirmation that they have been stored in accordance with label requirements;
- Opened or damaged or deemed unfit for resale;
- Which have marked with a date of receipt into the laboratory unless this can be removed easily and cleanly leaving the packaging intact.

Resale outside EEC

Goods may not be resold or supplied for use or consumption to a third party outside the European Economic Community without prior consent of Una Health.

Force Majeure

Una Health will not be liable for any failure to perform any contract or supply any material due to strikes, fires, explosion, flood, riot, lock out, injunction, interruption or transportation, unavoidable accidents, inability to obtain supplies at reasonable prices or other causes beyond its control